

iLumio

Video Concierge

iLumio Video Concierge is a modern platform that allows guests to conduct a video conversation with the hotel concierge or front desk. The connection can be made from the guest's private phone, when he has the dedicated application installed or the device available at the hotel. This **simple and convenient form of communication** will appeal to everyone, even the most demanding customer, **as it allows the hotel's offer to be presented on the screen, as well as files to be shared.**

* Video Concierge is perfectly suited to hotel chains and hotels that appreciate high standard and an individual approach to the customer

Video Concierge makes the impossible possible

Mobile application

Synchronization with the already available hotel application or as a separate mobile platform.

Easy installation

The server part is available in the cloud.

Integration with hotel systems

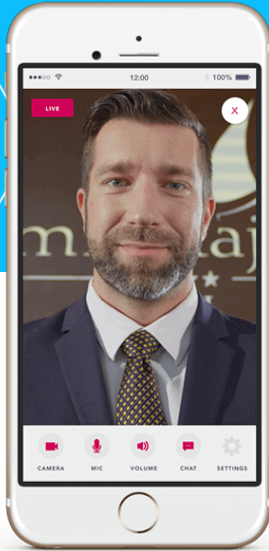
Connected with PMS, BMS, CMS systems.

High quality picture and sound

The best audio and video algorithms on the market.

Connection security

Advances in SSL encryption guarantee high security.



Simple, two-way communication with the hotel guest

Lower costs

One Concierge handles the entire network, which reduces maintenance costs.

Tailored service

Access to the updated profile will allow you to know about specific preferences or expectations.

Sales support

Minimization of operating costs plus an attractive form of communication affect the effective sales services favorably.

