



 iLUMIO

## Sell more with iLumio

the best in class guest service technology

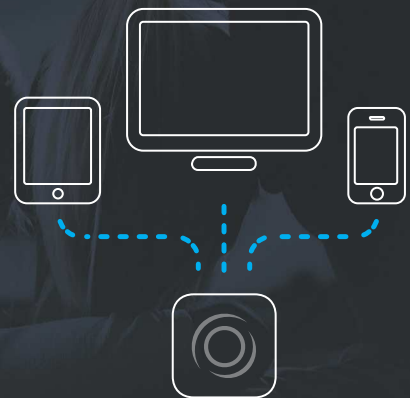
Improve your guests' experience with iLumio – 7 stars Digital Guest Service for hotels.

Make your guests' stay enjoyable: from the moment of booking until check-out. iLumio is an electronic device connected to the room's TV to serve as a multimedia, entertainment and information center for your guests. The system is intuitive - it learns your guests' preferences so that you can create unique and tailored communication for your clients.

The iLumio mobile app is the easiest way to enhance customer experience and save on maintenance costs. Simply put, it provides even more functionality and increases the comfort of guests' stay.

We implement the complete iLumio system – we take care of the hardware, consulting and negotiations with content providers. We accompany our clients from the start to the end of the process, ensuring effectiveness of the offered solution and our clients' satisfaction from our product.

Or to put it simply, we make sure iLumio makes you money.



[www.ilumioapp.com](http://www.ilumioapp.com)

# The best in class quest service technology

to accompany your guest throughout all the stay



## Booking

- Booking In-App System
- Cancellations Market
- Cross-Selling Support



## Welcome

- Personalized welcome service
- Digital key access
- Guest preferences access
- Individual in-hotel offers



## Fast Check-in

- Integration with hotel's systems (PMS/CMS)
- Digital key sharing
- Integration with most hotel's locks
- Self check-in kiosks



## Enjoy your stay

- Virtual concierge
- Multi device synchronization
- Room automation control
- Built-in Digital Signage



## In-room entertainment

- Best TV quality & VOD
- Google Play TV Apps and games
- Fast WiFi
- Targeted notifications & offers
- Weather forecast



## Have a rest

- Mood plans
- Alarm clock control
- Hotel BMS & WAGO integration



## Virtual orders

- Restaurant reservation
- Hotel services and food ordering
- Boutique shopping
- Minibar status
- TV & mobile bill details view



## Time to leave

- Room status
- Fast check-out
- Taxi ordering
- TV & mobile bill payment
- Gathering guest preferences



## See you again

- Personalized offers messaging
- Targeted advertising campaigns
- Surveys

# iLumio means profit. Here's why!



## Effective service

iLumio pays off! Lower your hotel service costs, present your hotel offer in a better way and increase your sale:

**+19%**  
SPA &  
Wellness  
sale

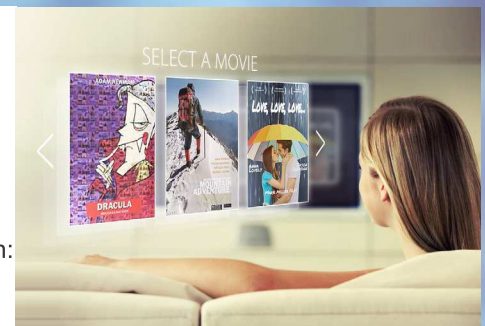
**+27%**  
Restaurant  
orders

**+21%**  
orders of hotel  
services

**+17%**  
VOD  
sale

## Multimedia and hotel offers

Allow your guest to order any service you offer! Show the variety of your services and gain:



**+3%**  
more  
reservations!



## Quick booking

Streamline the booking process so that your guests will never need to check other:

# Here iLumio earns a living



## Not a hotel?

iLumio works best where hospitality is king. Be at health centers, conference venues or theaters, iLumio ensures your message gets through without compromising your guests' comfort.



Health Services

It's not about comfort; it's about recuperation iLumio easily adjusts to hospital & care home environments.



Stadiums

Need a system for monitor management? iLumio works outside as well, working as a digital signage management tool.



Where else can we help?

iLumio adapts. Just contact us and we'll gladly help you out with a custom iLumio version.

## All you need to enjoy is the mobile app

